



Technotonic Pty Ltd
 “Virtual Receptionist - Application”

Thank you for choosing Technotonic for your IVR Solutions.

Customer Details

Customer Name	
Business Name	
ABN/ACN/ARBN	
Street Address	
Postal Address (if different to street address)	
Phone Number	
Email Address	

I confirm that I am a representative for the above mentioned business and that I am authorised to act on its behalf.

Signature: _____ Date: _____

Service Information

Your Geographical Area (Please tick location, for your local IVR Phone Number, minimum x1 required. Each additional number will cost \$9.99 per month, with one number included in your monthly account)	<input type="checkbox"/> Sydney (02) <input type="checkbox"/> Melbourne (03) <input type="checkbox"/> Brisbane (07) <input type="checkbox"/> Adelaide (08) <input type="checkbox"/> Perth (08) <input type="checkbox"/> Hobart (03) <input type="checkbox"/> Canberra (03)
IVR Add-ons	<input type="checkbox"/> Voicemail (add \$55) <input type="checkbox"/> Faxmail (add \$45) Email address for messages: _____
IVR Scripting	<input type="checkbox"/> Computer Generated Voice Male <input type="checkbox"/> Female <input type="checkbox"/> (add \$145) <input type="checkbox"/> Human Voice – Professional Recording (add \$270 for setup) <input type="checkbox"/> Supplied (please provide in either WAV/MP3 format)
Call Handling	<input type="checkbox"/> Virtual Receptionist answers all calls <input type="checkbox"/> Virtual Receptionist handles call overflow only (busy, not available)

IVR Menu Number 1 – Welcome Prompt

Welcome Prompt	Record a WAV/MP3 file and name it “welcome.wav”
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IVR Menu Number 2 – Main Menu

Example "...for sales press..."	Associated Key	Action (ie transfer to 0299991234 or Prompt #
	0	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	1	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	2	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	3	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	4	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	5	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	6	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	7	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	8	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	9	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
Timeout – no response received in required time...	<input type="checkbox"/> Repeat Prompt <input type="checkbox"/> Transfer Call	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____



IVR Menu Number 2

Example "...for sales press..."	Associated Key	Action (ie transfer to 0299991234 or Prompt #
	0	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	1	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	2	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	3	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	4	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	5	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	6	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	7	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	8	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	9	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
Timeout – no response received in required time...	<input type="checkbox"/> Repeat Prompt <input type="checkbox"/> Transfer Call	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____



IVR Menu Prompt Number 3

Example "...for sales press..."	Associated Key	Action (ie transfer to 0299991234 or Prompt #)
	0	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	1	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	2	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	3	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	4	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	5	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	6	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	7	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	8	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	9	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
Timeout – no response received in required time...	<input type="checkbox"/> Repeat Prompt <input type="checkbox"/> Transfer Call	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____



IVR Menu Prompt Number 4

Example "...for sales press..."	Associated Key	Action (ie transfer to 0299991234 or Prompt #
	0	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	1	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	2	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	3	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	4	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	5	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	6	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	7	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	8	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	9	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
Timeout – no response received in required time...	<input type="checkbox"/> Repeat Prompt <input type="checkbox"/> Transfer Call	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____



IVR Menu Prompt Number 5

Example "...for sales press..."	Associated Key	Action (ie transfer to 0299991234 or Prompt #)
	0	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	1	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	2	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	3	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	4	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	5	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	6	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	7	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	8	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	9	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
Timeout – no response received in required time...	<input type="checkbox"/> Repeat Prompt <input type="checkbox"/> Transfer Call	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____



IVR Menu Prompt Number 6

Example "...for sales press..."	Associated Key	Action (ie transfer to 0299991234 or Prompt #
	0	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	1	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	2	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	3	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	4	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	5	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	6	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	7	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	8	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	9	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
Timeout – no response received in required time...	<input type="checkbox"/> Repeat Prompt <input type="checkbox"/> Transfer Call	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____



IVR Menu Prompt Number 7

Example "...for sales press..."	Associated Key	Action (ie transfer to 0299991234 or Prompt #
	0	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	1	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	2	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	3	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	4	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	5	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	6	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	7	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	8	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	9	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
Timeout – no response received in required time...	<input type="checkbox"/> Repeat Prompt <input type="checkbox"/> Transfer Call	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____



IVR Menu Prompt Number 8

Example "...for sales press..."	Associated Key	Action (ie transfer to 0299991234 or Prompt #
	0	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	1	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	2	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	3	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	4	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	5	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	6	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	7	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	8	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	9	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
Timeout – no response received in required time...	<input type="checkbox"/> Repeat Prompt <input type="checkbox"/> Transfer Call	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____



IVR Menu Prompt Number 9

Example "...for sales press..."	Associated Key	Action (ie transfer to 0299991234 or Prompt #
	0	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	1	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	2	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	3	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	4	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	5	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	6	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	7	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	8	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	9	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
Timeout – no response received in required time...	<input type="checkbox"/> Repeat Prompt <input type="checkbox"/> Transfer Call	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____



IVR Menu Prompt Number 10

Example "...for sales press..."	Associated Key	Action (ie transfer to 0299991234 or Prompt #
	0	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	1	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	2	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	3	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	4	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	5	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	6	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	7	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	8	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
	9	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____
Timeout – no response received in required time...	<input type="checkbox"/> Repeat Prompt <input type="checkbox"/> Transfer Call	<input type="checkbox"/> Transfer to No: _____ <input type="checkbox"/> Transfer to prompt# _____

**Pricing**

Virtual Receptionist Setup - \$99 (once off)

Monthly Subscription fee - \$49

Call charges

Call directed to Australian landlines are FREE.

Calls directed to Mobile Phone are charged at \$0.22 cents per minute (to be billed monthly)

For calls directed overseas – please call us.

Please note

Calls cannot be diverted to emergency numbers, 13 numbers, 19 numbers or 019 numbers.

Technotonic IVR Solutions are available to Australian Businesses and Residents only.

Completed application forms can be sent to fax 02 8014-6013 or emailed to support@technotonic.net

If you wish to post your application, please send it to:

Technotonic
PO BOX 261
Bexley NSW 2207

Once we have received your application we will contact you to let you know.

Please allow up to 4 business days for your order to be processed.

Depending on the complexity of your application – services are usually provisioned and running generally within 2 business days. Complex Applications may take longer – we will advise you if this is the case.

Upon receipt of your application, you will be issued your first invoice for the setup of your service/s via email. Please note that your application will not be processed until this charge has been paid.

If you need help completing this form please contact us on 1300 998 146.